

NATIONAL HIGHWAY AUTHORITY (NHA)

QUALITY ASSURANCE CELL ISO 9001:2015 QMS SURVEY

DOC#NHA/QAC/QSUR-5 REV#00



Sr. #	Description of statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
		1	2	3	4	5
1	Are all the aspects of a position covered in the "Job Descriptions" as per the requirements of clause 5.3 of QMS-ISO 9001:2015?					
2	Has the prescribed "functions" brought clarity in the role of the department/section/cell as required by clause 4.4 of QMS-ISO 9001:2015?					
3	Standard Operating Procedures – SOPs (as required by clause 4.4 of QMS-ISO 9001:2015) developed during QMS implementation drive are beneficial in the disposal of official business?					
4	Has internal QMS audit (as required by clause 9.2 of QMS-ISO 9001:2015) been an operative tool to improve efficiency and effectiveness?					
5	Are the sufficient resources (as required by clause 7.1 of QMS-ISO 9001:2015) available for the implementation, maintenance and continual improvement of QMS?					
6	Are frequent reviews (as per the clause 9.1 of QMS-ISO 9001:2015) required to improve overall performance of the QMS system?					
7	Has the training on QMS (as per the clause 7.2 of QMS-ISO 9001:2015), improved your knowledge/skill about QMS standard?					
8	Do you think withal training (as per the clause 7.2 (c) of QMS-ISO 9001:2015), on QMS further improve QMS system?					
9	Has the safety (as per the clause 7.1.4 (b) of QMS-ISO 9001:2015), in the offices improved by implementing QMS requirements and instructions of QA Cell in the form of installation/operation of fire extinguishers, display of emergency evacuation maps continuous evacuation drills etc					
10	Did the quality of office work improved (as per the clause 10.3 of QMS-ISO 9001:2015), by implementing QMS requirements and instructions of QA Cell.					
11	Do you feel safe at workplace (as per the clause 7.1.4 of QMS-ISO 9001:2015) after implementation of safety procedures required by QMS?					
12	Are the QA cell's staff supportive (as per the clause 7.1.4 of QMS-ISO 9001:2015) in the implementation of QMS requirements?					
13	Has the implementation of QMS improved the record keeping (as per the clause 7.5.3.2 of QMS-ISO 9001:2015) in the offices?					
14	Do the implementation of QMS improved the housekeeping (as per the clause 7.1.4 (c) of QMS-ISO 9001:2015) in the offices?					
15	Has the clause 7.1.3 of QMS-ISO 9001:2015 ensured the availability of safe drinking water at workplace?					

Name of the Respondent:		Designation:	
Academic Qualification:		Age:	
Total Experience (Years):		Department:	
Experience in NHA (No. of years)		Signature & Date	

Please fill the survey and send back to QA Cell through HQ/Zonal Coordinators. One scan copy must be sent to QA Cell at nhaqac@gmail.com.